

### **Important Information when visiting the practice.**

**For patients over the age of 12 or chaperones that are unable to wear a facemask for medical reasons please contact the surgery.**

Our Practice already had sophisticated Infection Control measures in place but we have had to make a range of significant temporary changes to the way your dental treatment is provided, to ensure the safety of our patients and members of staff.

We have asked you in our phone conversation if you had any of the following symptoms if any of these symptoms occur prior to your appointment please do not attend the practice and call to let us know.

The symptoms are the following

- Have you or anyone in your household tested positive for COVID-19 on a lateral flow or PCR?
- Have you a raised temperature or fever? (feel hot to touch on your chest/ back)
- Do you have a new continuous cough? (1hr recurrently or 4+ episodes/24hr)
- Do you have partial/total loss of your sense of smell or taste?
- Have you been in isolating with symptoms in the past 14 days?
- Have you been in contact or does your household exhibit any flu like symptoms?

When attending the practice for your appointment ring the practice doorbell which is located in the porch, remain in the porch until one of our members of staff open the door. Please can we ask that you attend your appointment by yourself unless you need to have someone with you for your appointment.

Face coverings are still required when attending the practice.

When you enter the practice, we will take your temperature and ask you to use hand gel, you will then be seated in a waiting room with social distance measures in place.

If you are considered to be a high risk or vulnerable patient please let the practice know prior to your arrangements so that arrangements can be made.

We look forward to seeing you at the practice for your appointment and thank you for your understanding and patience in these changes to how we provide your treatment.